

Integrated Information Security and AI Management System Policy

We are committed to delivering secure, reliable, and high-quality digital and AI-enabled services that our customers and stakeholders can trust.

We establish, implement, operationalise and continually improve an Integrated Management System (IMS) aligned with ISO/IEC 27001 (Information Security Management System) and ISO/IEC 42001 (Artificial Intelligence Management System) to ensure effective governance of information security and responsible AI practices.

We identify, assess, and manage information security and AI-related risks throughout the lifecycle of our systems and services, ensuring the protection of the confidentiality, integrity, and availability of information, and addressing AI-related impacts.

We ensure compliance with applicable legal, regulatory, and contractual requirements, incorporating AI risk and impact assessments, stakeholder engagement, and human oversight.

We implement controls to safeguard information assets and personal data, detect and respond to incidents, and ensure the secure development and operation of AI-enabled systems, with an emphasis on fairness, transparency, accountability, safety, and reliability.

Top management provides leadership, direction, and resources to ensure this policy is implemented, communicated, and understood across the organization.

We are committed to continual improvement of our IMS to enhance security posture, strengthen AI governance, and sustain stakeholder trust.



Approved by: _____

Name: Raymond Lian

Designation: General Manager

Date: 29 Apr 2026